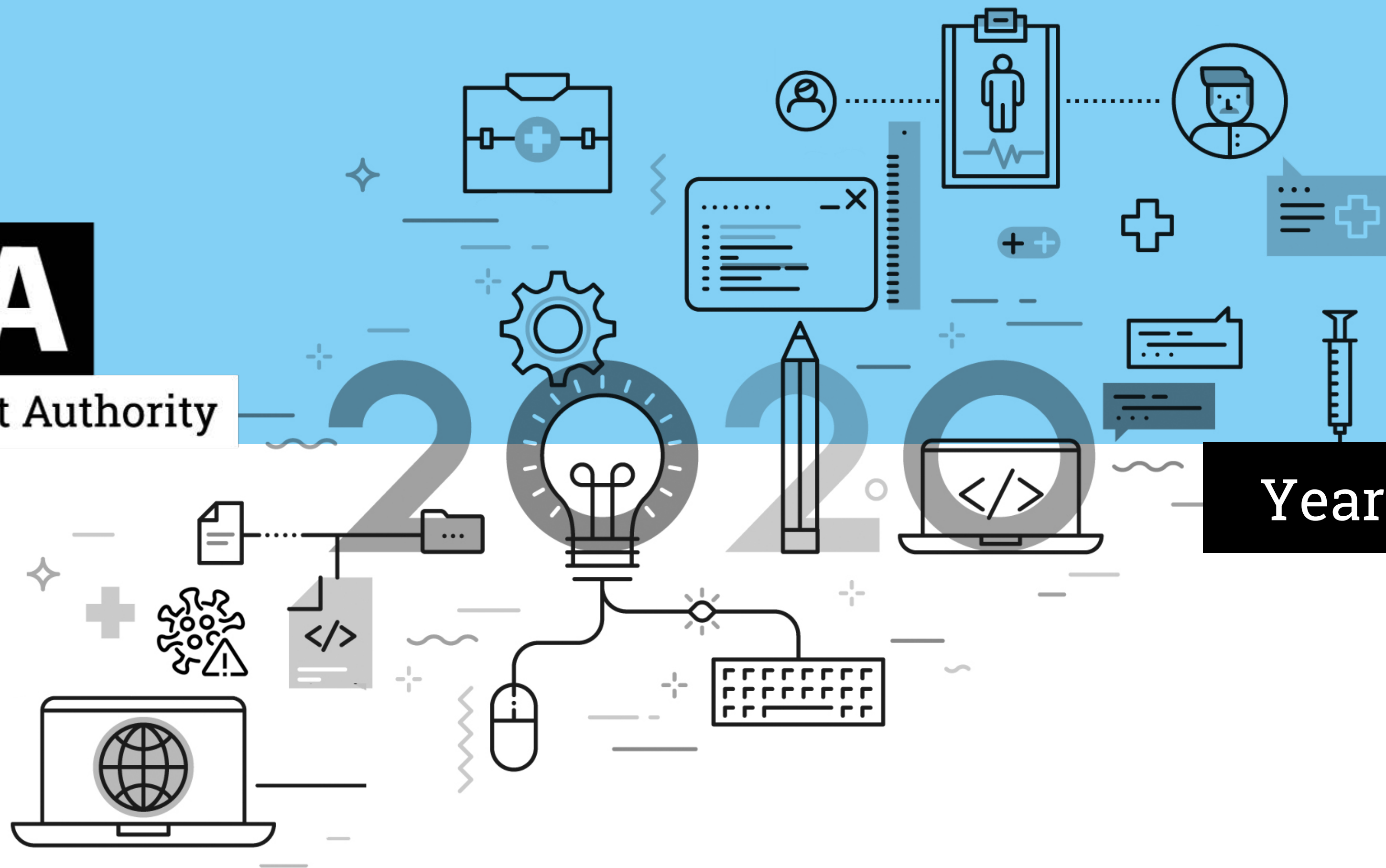


# FINDATA

Social and Health Data Permit Authority



Year in Review

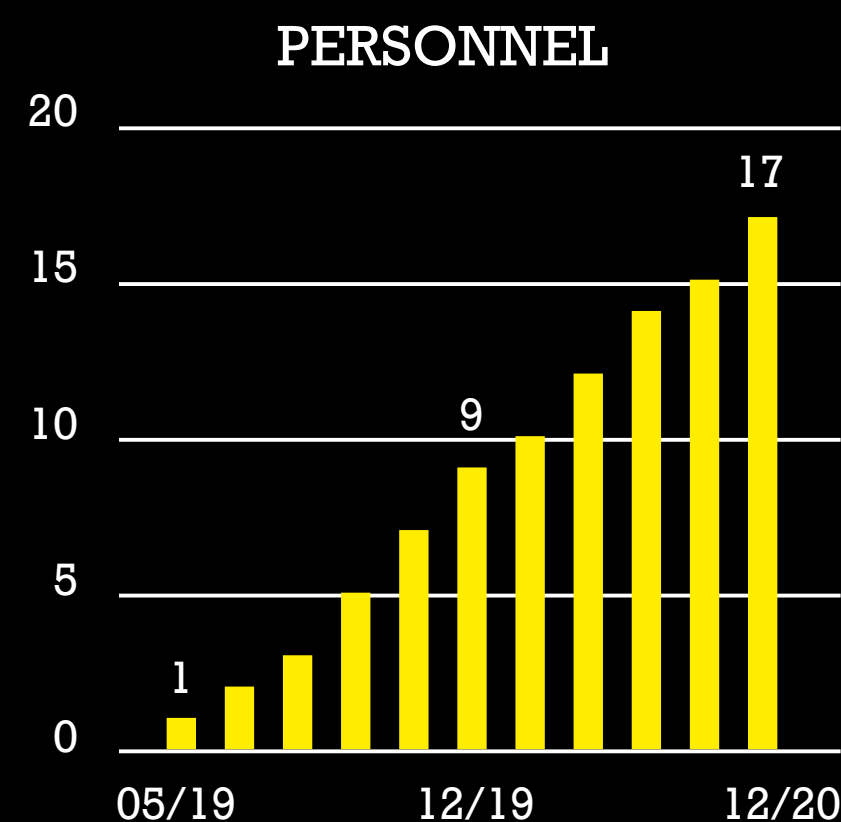
# 2019

**1.5.** The Act on the Secondary Use of Health and Social Data enters into force

**13.5.** Johanna Seppänen, Director of Findata takes office

**1.11.** The website opens and Help Desk starts

**1.12.** The telephone service opens at 029 524 6500



# 2020

**1.1.** The reception of data requests begins

**1.4.** The reception of data permit applications begins

**5.10.** Issued: Regulation on the requirements of secure operating environments

**January**

**April**

**June**

**October**

**December**

**17.1.** First data request received

**8.4.** First permit decision made

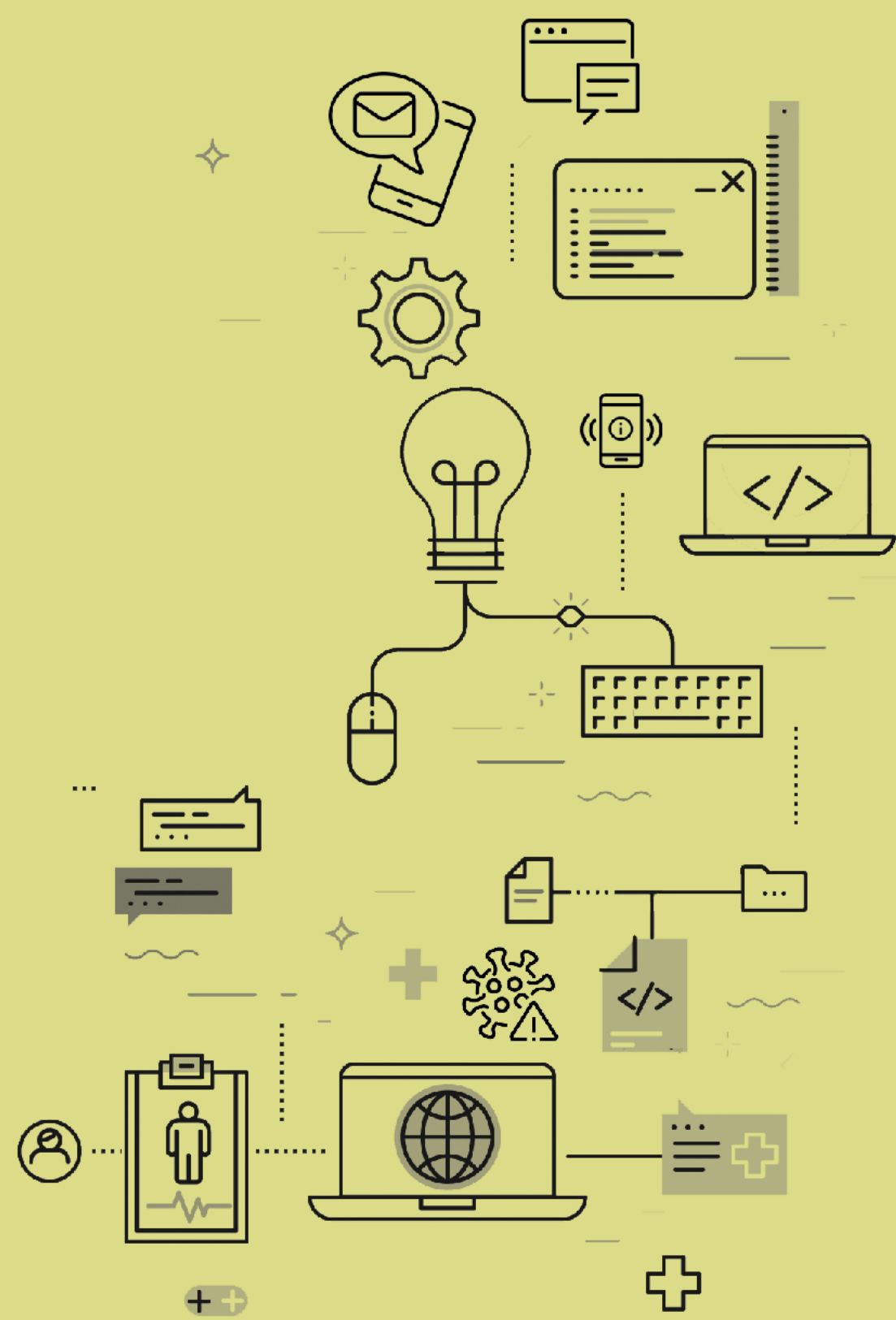
**1.6.** First newsletter

First checks on results taken out of Findata's operating environment

**Findata grants permits for the secondary use of social and health care data, links the data securely and streamlines the process with improved data protection for individuals.**

# FINDATA

## Services



### Help Desk

We provide advice and guidance by email at [info@findata.fi](mailto:info@findata.fi) and by telephone **+358 (0) 29 524 6500**.

See also: [findata.fi/en](https://findata.fi/en)

### Permits and requests

We grant permits for the **secondary use of social and health care data** when data are requested from several public data controllers, private service providers or from Kanta services.

### Data

We handle the **compilation of data**, as well as its **pseudonymisation, anonymisation or production of statistical data**.

In addition, we support data controllers with data descriptions.

### Remote access environment

We provide a **secure environment** for data processing, equipped with the most important software required for data analysis.

### Anonymisation

If the data is disclosed to the permit holder in anonymised form, **we will anonymise the data on behalf of the controller** and deliver it for the permit holder's use.

### Permit processing

Controllers of data may authorise Findata to carry out permits on their behalf. In such cases, **we also process on behalf of the controller those data permit applications** which relate only to the content of the controller's own registers.

# FINDATA

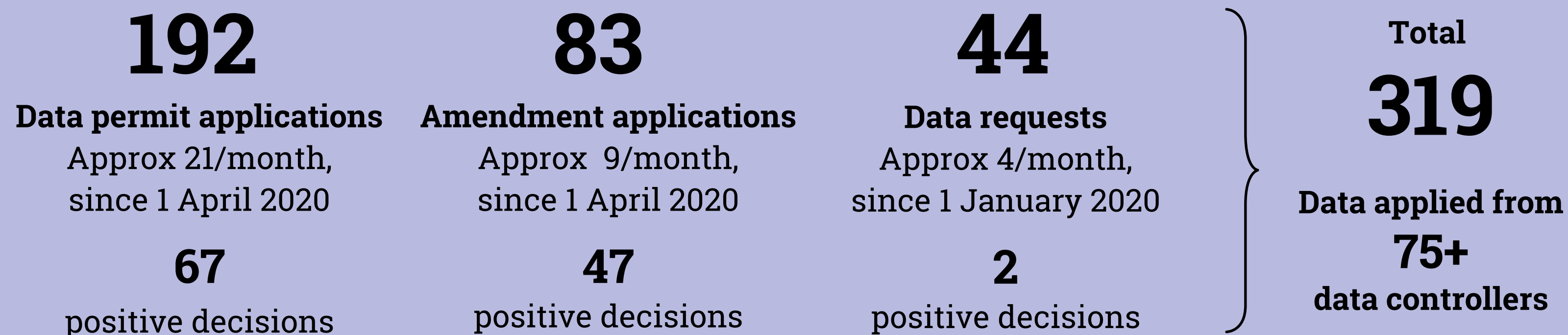
## Operation 2020

We launched our operations stepwise in accordance with the schedule set by the Act. In terms of issuing permits, the first year was not full.

It was possible to apply for aggregate level data with a data request from 1 January 2020 and for individual level data with a data permit application from 1 April 2020.

In addition to active recruiting, we invested heavily on setting up and improving IT systems, outlined several policies on the implementation of the new legislation and communicated through our own channels, media and stakeholder events.

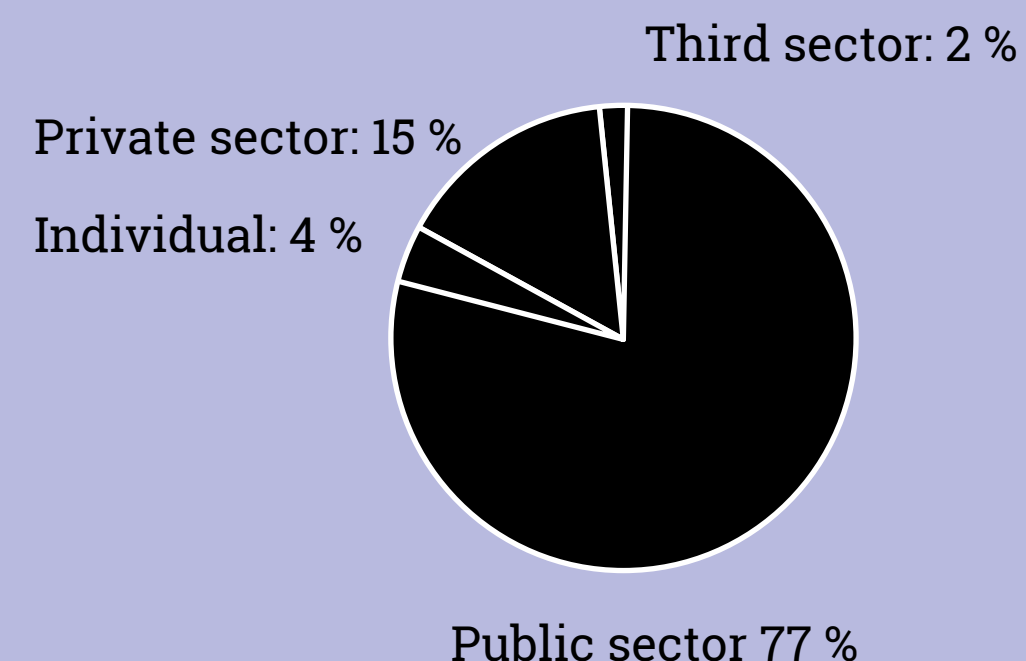
## Received applications



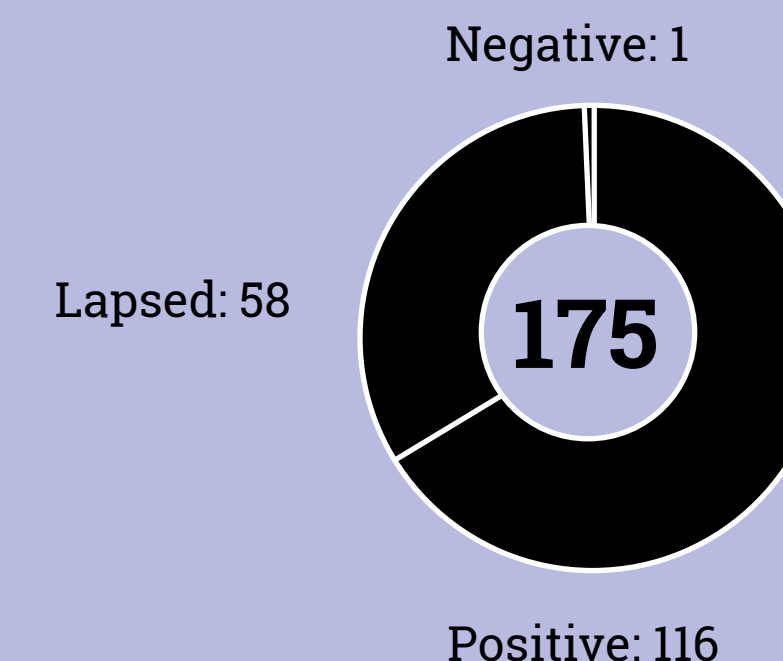
## Purposes

■ Scientific research	299
■ Statistics	10
■ Steering and supervision of authorities	5
■ Development and innovation operations	4
■ Education	1

## Applicants



## Decisions



## Regulations

**Issued:** Regulation on the requirements of secure operating environments

**Prepared:** Regulation on data contents, concepts and structures of data descriptions

# FINDATA

Comms 2020

## Help Desk



Received telephone  
calls

**717**



New e-mail threads  
info@findata.fi

**2 445**

## Website



Visitors

**18 000**

1 500 / month

Visits

**35 000**

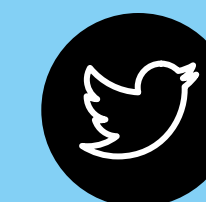
2 900 / month

Pageviews

**101 000**

3 pages / visit

## Social media



Followers

**782**

(+ 392)



Followers

**1 430**

(+ 1 304)

## Events and presentations



Presentations  
in total

**80+**



Countries/  
continents

**14/4**

## Newsletter



Subscribers

**430**

Since June

## Media



Articles

**35**

Web/print/  
TV/radio